



Supercharged Renewable Energy Dividend Program 2024

residential households in embedded networks

Program Guidelines

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1. Aim

The Tasmanian Government recognises that there are a significant number of households and businesses impacted by cost-of-living pressures in Tasmania.

To ensure that the government continues to be responsive to the needs of Tasmanians, for 2024 only, the Renewable Energy Dividend has been extended to Tasmanian households who get their supply of electricity through an embedded network under the *Supercharged Renewable Energy Dividend Program*.

Please note that these program guidelines may change. Check our website www.recfit.tas.gov.au/grants_program/supercharged_renewable_energy_dividend_2024 for updates before applying.

The program will open for applications at 2 pm on 19 June 2024 and remain open until 2 pm on 31 October 2024.

Applications will be assessed in order of receipt using the eligibility criteria.

The Department reserves the right at any time to vary these guidelines, the eligibility criteria or any other documented rule or procedure relating to this scheme. Requests outside of program parameters can be considered by the Department by exception on a case-by-case basis.

State Growth may get in touch with applicants under this program regarding future programs.

This program will be administered by the Department of State Growth on behalf of the Crown in the Right of Tasmania.

2. Funding available

The program provides a fixed, one-time payment to electricity consumers in Tasmania who get their electricity supply through an embedded network rather than an authorised retailer.

The payments are:

- **\$250** for residential households
- **\$300** for small businesses

These guidelines detail the **application process for the residential households in embedded networks**. If you are a customer of an energy retailer, the Supercharged RED will be automatically applied to your account. **You do not have to do anything**. Please contact your retailer directly for more information.

For information on the small business grants of \$300, please refer www.business.tas.gov.au/funding.

3. Eligibility

Applicants must meet **all** eligibility criteria as outlined below:

1. Be able to demonstrate that you are on a metered supply of electricity in an embedded network*.

To satisfy this requirement, you must supply a copy of a recent receipt indicating a metered electricity supply at your principal place of residence.

2. Be able to demonstrate that the location where the electricity is being consumed on the embedded network is your principal place of residence**.

To satisfy this requirement, you must provide evidence of your principal place of residence. This could be a copy of a recent bank statement, phone bill or driver's licence which shows your residential address.

*An embedded network arrangement exists if a customer pays for their electricity via their landlord in a caravan park or retirement village through an individually metered connection rather than purchase electricity directly from an electricity retailer (like Aurora Energy or 1st Energy).

** Only one application per residential household on an embedded network is allowed under this program.

Applications submitted by a third party will not be accepted without evidence of permission in the application.

You may be asked to provide information or documentation to support your eligibility claims, either as part of the application process, or after you have submitted your application.

The information you provide may be subject to authenticity checks using third party software.

3.1. Ineligible applicants

1. Businesses.

For information on the small business grants of \$300, please refer <https://www.business.tas.gov.au/funding>.

2. Households that receive their electricity supply through an authorised retailer (like Aurora Energy or 1st Energy). Please contact your retailer for more information.
3. Customers that do not receive an individually metered electricity supply (eg. a person renting a caravan sharing residential land and taking electricity from another connection), and as a result do not meet the definition of an embedded network for the Supercharged Renewable Energy Dividend program.
4. Households that have received a Dividend payment already under the Supercharged Renewable Energy Dividend program.

4. Timeframes

No applications will be accepted after the closing date.

Description	Date/time
Program opens	2 pm, 19 June 2024
Program closes	2 pm, 31 October 2024
Application assessment	In order of receipt of application
Application approvals	In order of assessment
Payment to successful applicants	Following approval

During the assessment process State Growth may require further information to support or clarify an application. This information must be provided by the applicant within a reasonable timeframe, unless otherwise advised. Failure to provide the information within a reasonable timeframe may result in delays in the processing of the application.

5. Contact details

For queries about this program, contact:

- ReCFIT Concessions Team
- sredrecfit@ReCFIT.tas.gov.au
- 1800 030 688 (Monday to Friday, 9:00 am to 5:00 pm)

To send paper application forms, mail to:

Department of State Growth
Attention: ReCFIT Concessions Team
GPO Box 536
Hobart Tas 7001

6. How to apply

6.1. Recipients who received a grant under the Energy Bill Relief program (2023-24 financial year)

Customers on embedded networks who have received payments under the Energy Bill Relief program for the 2023-24 financial year and are eligible under the Supercharged Renewable Energy Dividend program do not have to reapply, provided their circumstances have not changed since applying for the Energy Bill Relief program.

You will receive an official letter and a confirmation declaration form to sign from ReCFIT, State Growth. Please read the letter, program guidelines, and the confirmation declaration form carefully. Please confirm your details, or provide any updated information, and mail the signed form back to Department of State Growth, attention: ReCFIT Concessions Team, GPO Box 536, Hobart Tas 7001 for State Growth to process your applications.

You do not need to attach any more documentation with the confirmation declaration form.

If your principal place of residence has changed, you must meet all eligibility criteria as outlined below:

1. Be able to demonstrate that you are on a metered supply of electricity in an embedded network.

To satisfy this requirement, you must supply a copy of a recent receipt indicating a metered electricity supply at your principal place of residence.

2. Be able to demonstrate that the location where the electricity is being consumed on the embedded network is your principal place of residence.

To satisfy this requirement, you must provide evidence of your principal place of residence. This could be a copy of a recent bank statement, phone bill or driver's licence which shows your residential address.

We are unable to process your payment under the Supercharged Renewable Energy Dividend until you have submitted a confirmation declaration.

Ensure all information is entered, accurate, and clearly written. Ensure all supporting documentation is accurate and attached (if needed).

6.2 New applicants:

All other applications may be submitted using SmartyGrants or the paper application form as outlined below.

6.2.1 Online applications (via SmartyGrants)

Applications submitted using SmartyGrants are recommended.

For assistance with using SmartyGrants, please see the [applicant help guide](#).

Contact us to discuss any issue preventing you from using SmartyGrants to submit your application.

1. Read the program guidelines and the frequently asked questions (FAQs) before starting your application.
2. The application form is available at <https://stategrowthtas.smartygrants.com.au/SRED>
3. Ensure all information and supporting documentation is accurate and attached.
4. You will receive an email notification after you submit your application. Keep this notification as confirmation of your submission.
5. You would not be able to reopen an application after you submit it. To make changes to your application or provide additional information after you submit your application, contact us at 1800 030 688 (Monday to Friday, 9:00 am to 5:00 pm) or sredrecfit@ReCFIT.tas.gov.au
6. Applications will be assessed by us.

6.2.2 Paper applications (via post)

Applications may be submitted using the paper application form.

The paper application form is available at www.recfit.tas.gov.au/grants_program/supercharged_renewable_energy_dividend_2024

1. Read the program guidelines and the paper application form carefully before starting your application.
2. Enter all your details in the form and sign the declaration.
3. Ensure all information is entered, accurate and clearly written. Ensure all supporting documentation is accurate and attached.
4. Mail your application and attached supporting documentation to:

Department of State Growth
Attention: ReCFIT Concessions Team
GPO Box 536
Hobart Tas 7001

5. If you need to provide additional information after you submit your application, contact us at:

1800 030 688 (Monday to Friday, 9:00 am to 5:00 pm)

sredrecfit@ReCFIT.tas.gov.au

Department of State Growth
Attention: ReCFIT Concessions Team
GPO Box 536
Hobart Tas 7001

6. Applications will be assessed by us.

You may be asked to provide information or documentation after you have submitted your application.

You must provide this information within a reasonable timeframe, unless otherwise advised. Failure to provide the information within a reasonable timeframe may result in delays in the processing of your application.

You are encouraged to provide contact details (email address or phone number) for State Growth to get in touch with you about your application.

7. Grant funding agreement

If you are successful, these guidelines and your application will form the funding agreement. There will be no separate funding agreement.

8. Appealing a decision

If your application is unsuccessful, you may appeal the decision.

The appeals process ensures that all applicants have been treated fairly.

We will consider appeals that relate to administrative process issues in grants management.

All requests must be in writing and addressed to Director, Renewables, Climate and Future Industries Tasmania (ReCFIT), Department of State Growth. Your request must be received within 28 days from the date of State Growth notifying you of the decision about your application.

For further information about the appeal process, contact ReCFITExecutive@recfit.tas.gov.au

9. Grant payments

If your application is successful, the grant payment will be made to the bank details provided by you in your application.

The bank account must be in your name. You may be asked to provide a copy of your bank statement or a letter from your bank as confirmation.

Providing incorrect bank account details may result in significant delays or not receiving your grant payment. We cannot guarantee the recovery of funds paid to an incorrect bank account.

You will be required to return some or all the funds if we find that the information provided to us is false or misleading.

10. Taxation and financial implications

Grants distributed under this program may be treated as income by the Australian Tax Office (ATO).

We strongly recommend that, prior to applying, you seek independent advice from a tax advisor, financial advisor and/or the ATO, about the possible tax implications for receiving the grant.

No Goods and Services Tax (GST) will apply to this grant.

The applicant or grant recipient is responsible for costs incurred to:

- call State Growth, or
- re-direct any payment amounts

11. Acquittal

For this program, information submitted in your application will be sufficient to demonstrate to us that you have used the entire grant payment in accordance with the aim of the Supercharged Renewable Energy Dividend Program.

12. Publicity of grant assistance

State Growth is accountable for its spending of public funds, including providing grants. As part of the accountability process, State Growth may publicise, without further notice, information about the grants provided, including the level of financial assistance, the identity of the recipient, and the purpose of the financial assistance.

If you have received a grant from State Growth:

- despite any confidentiality or intellectual property right subsisting in the grant funding agreement or deed, a party may publish all or any part of the grant funding agreement or deed without reference to another party, and you consent to the disclosure of your name in this context.
- all obligations under the *Personal Information Protection Act 2004* (Tas) still apply.

13. True and accurate information

You must take care to provide true and accurate information. Any information that is found to be false or misleading may result in action being taken and grant funds, if already provided, may be required to be repaid to State Growth.

14. Right to information

Information provided to State Growth may be subject to disclosure in accordance with the *Right to Information Act 2009*.

15. Information collection and usage

Personal information will be managed in accordance with the *Personal Information Protection Act 2004*. This information may be accessed by the individual to whom it relates, on request to State Growth.

State Growth may use and disclose the information you provide for the purposes of discharging its functions under the Program Guidelines and otherwise for the purposes of the program and related uses. State Growth may also use information received in applications and during the delivery of the project for reporting purposes.

16. Disclaimer

Although care has been taken in the preparation of this document, no warranty, express or implied, is given by the Crown in Right of Tasmania, as to the accuracy or completeness of the information it contains.

The Crown in Right of Tasmania accepts no responsibility for any loss or damage that may arise from anything contained in or omitted from or that may arise from the use of this document, and any person relying on this document and the information it contains does so at their own risk absolutely.

The Crown in Right of Tasmania does not accept liability or responsibility for any loss incurred by an applicant that are in any way related to the program.



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